

WILSON STREET SURGERY PATIENT PARTICIPATION GROUP

NEWSLETTER

JANUARY 2018

Staff Changes

Welcome to

Dr Toyosi Nkwam GP Partner re-joined the Practice in July 2017. Previously Dr Nkwam was a GP Registrar with the Practice and, after qualifying, was appointed to a salaried position at another local Practice. We are delighted that Dr Nkwam has returned to Wilson Street, this time as a Partner

Dr Emily Beattie GP Partner joins the team in January 2018. She rejoins the Practice having undertaken some of her GP Registrar training with the Practice in 2015.

Sarah Thornhill joins the Nursing Team as Healthcare Assistant in January 2018. Sarah will support the Nurses with new patient

medicals, health checks, blood pressure checks, dressings and assisting with contraception and minor surgery.

Goodbye to

Dr Steven Little retired in July last year after 33 years service to Wilson Street Surgery.

Practice Nurse Julie Butterworth retired at the end of December 2017. Nurse Butterworth was one of the Specialist Diabetes Nurses and will be missed.

We wish Dr Little and Nurse Butterworth long, happy and healthy retirements.

Electronic Prescribing Scheme (EPS)

The EPS gives you the chance to change how your doctor sends your prescription to the pharmacy you choose to get your medicines or appliances from.

When patients or pharmacies request repeat prescription your GP will send them electronically to the pharmacy for dispensing. You may have already nominated your pharmacy of choice, but if not you will get the opportunity to do so either with the pharmacy or by letting Wilson Street or Taddington Road Surgeries know. Similarly, you can nominate or change your nomination via SystemOnLine if you are registered for this service.

Full details of the Electronic Prescribing Scheme are shown over the page.

New Chairs for Taddington Road and Ear Syringe Machine for Wilson Street

The Practice has thanked the Patient Participation Group (PPG) for the purchase of two high-back chairs for the comfort of patients with mobility issues whilst they are waiting to see the Doctor at Taddington Road. Funds for the chairs, and an ear syringe machine recently bought by the PPG for use by the Nurses at Wilson Street Surgery, and other items purchased, were raised by holding tombolas, raffles and the sale of second-hand books at Taddington Road Surgery.

Patient Participation Group

We would be delighted to welcome new members to join the Group. Why not come to one of our meetings to see what you think before you join? You can read the agendas and minutes of previous meetings on the Wilson Street Surgery website. We meet four times year at 6.30 pm on Wednesdays and the meetings last about one hour. The meeting dates for 2018 are: 18 April, 25 July and 17 October.

A new way to get your medicines and appliances

The Electronic Prescription Service (EPS) is an NHS service. It gives you the chance to change how your GP sends your prescription to the place you choose to get your medicines or appliances from.

What does this mean for you?

If you collect your repeat prescriptions from your GP you will not have to visit your GP practice to pick up your paper prescription. Instead, your GP will send it electronically to the place you choose, saving you time.

You will have more choice about where to get your medicines from because they can be collected from a pharmacy near to where you live, work or shop.

You may not have to wait as long at the pharmacy as there will be time for your repeat prescriptions to be ready before you arrive.

Is this service right for you?

Yes, if you have a stable condition and you:
don't want to go to your GP practice every time to collect your repeat prescription.
collect your medicines from the same place most of the time or use a prescription collection service now.

It may not be if you:

don't get prescriptions very often.

pick up your medicines from different places.

How can you use EPS?

You need to choose a place for your GP practice to electronically send your prescription to. This is called *nomination*. You can choose:

a pharmacy.

a dispensing appliance contractor (if you use one).

your dispensing GP practice (if you are eligible).

Ask any pharmacy or dispensing appliance contractor that offers EPS or your GP practice to add your nomination for you. You don't need a computer to do this.

Can I change my nomination or cancel it and get a paper prescription?

Yes you can. If you don't want your prescription to be sent electronically tell your GP. If you want to change or cancel your nomination speak to any pharmacist or dispensing appliance contractor that offers EPS, or your GP practice. Tell them before your next prescription is due or your prescription may be sent to the wrong place.

Is EPS reliable, secure and confidential?

Yes. Your electronic prescription will be seen by the same people in GP practices, pharmacies and NHS prescription payment and fraud agencies that see your paper prescription now.

Sometimes dispensers may see that you have nominated another dispenser. For example, if you forget who you have nominated and ask them to check or, if you have nominated more than one dispenser.

For more information visit www.hscic.gov.uk/epspatients, your pharmacy or GP practice.