



PRACTICE NEWSLETTER OCTOBER 2018

BIG CHANGES AT WILSON STREET!

Unfortunately, two of our doctors are moving on to new chapters of their lives – Dr Burton left Wilson Street at the start of September, and Dr Nkwam leaves us at the end of October. Replacing two doctors has not been easy, and we have taken the decision to employ three Advanced Clinical Practitioners, or ACPs for short. In the best spirit of our vision to train new clinicians, our own practice nurse Angela Parker has been in training to start in this new role, and we are also training Faisal Hussain, a prescribing pharmacist, who will be starting to see patients as an ACP in around six months. At the moment, you might see Faisal doing health checks for some chronic problems. We have also taken on experienced ACP Kelly Elliott. The ACPs are trained to see and treat minor ailments, freeing up GP appointments

BUT WHAT DOES THIS MEAN FOR ME?

From the 1st October you will hear a new message when you call for an appointment, informing you that our reception staff will ask you to briefly describe your problem. This aides us in booking you with the most appropriate member of staff. A comprehensive list of the problems that the ACPs can help with is below:

- Allergies (e.g. hay fever/ allergic reactions)
- Asthma, COPD
- Back, leg and joint pains
- Breast problems
- Constipation
- Coughs & colds, chest infections
- Cystitis or urinary tract (water) infections
- Dizziness
- Eye problems such as conjunctivitis
- Earache and ear infections
- Contraception, including Emergency contraception
- Headaches
- Indigestion or acid reflux
- Incontinence
- Low mood, anxiety problems
- Men's Health
- Minor Injuries, including wounds, burns and scalds
- Skin problems such as rashes, eczema, psoriasis, ulcers, and insect bites
- Sore throats
- Tiredness, fatigue
- Vaginal discharge and sexual health
- Vomiting & Diarrhoea

Continued

Because of their level of training, the ACPs are unable to treat pregnant women, Kelly cannot see children under 1, and at present Angela cannot see children under 14.

The ACPs will also be available to treat emergency problems.

The bottom line is that we will be offering more appointments and a more efficient service for everyone!

A NEW GP AS WELL!

In addition to the changes above, we have also employed a new GP, Dr Ghandi. We are very much looking forward to her starting on the 8th of October.

Staff Changes

Welcome to

Faisal Hussain: Faz joined us on 1/9/18 as a Clinical Pharmacist and can see patients and prescribe medications. He will shortly be undertaking Advanced Clinical Practitioner training.

Kelly Elliott: Kelly is an experienced Advanced Clinical Practitioner and joins us on 1/10/18.

Angela Parker: Angela has been working for us for a number of years as a Practice Nurse Specialist but is now training to be an Advanced Clinical Practitioner and will see and treat patients with minor ailments, the same as Kelly.

Dr Praptia Gandhi: Tia joins us on 8/10/18 as an Associate GP and replaces Dr Sharon Burton

Goodbye to

Dr Sharon Burton left us at the end of August.

Dr Toyosi Nkwam leaves us to relocate to Luton at the end of October

We wish Dr Burton and Dr Nkwam all the very best for their future.